

MyChildAtSchool Parent App

June 2024 New UI (User Interface)

The MCAS Parent App has been updated with a new UI that will provide parents with an improved user experience. Please note, we are implementing a phased release of the new UI and rolling it out incrementally to our users.

Important: Parents will need to update to the latest version of the app unless they have auto-updates enabled for all apps on their phone settings.

The Parent App has a new look and feel, and users will only see a few minor updates to the functionality. This quick guide will take you through:

- **What's new?**
- **Coming Soon** – Parent App functionality that is coming in the following release
- **How To guides** for the most used features - *to access all How To guides please go to the [Help Centre](#).*

Note: Parental access to the modules mentioned in this guide will be dependent on the school enabling them in the Parent App.

What's new?

- The Parent App has a new central dashboard **My Child** which replaces the side menu.
- Parents will now **Add Dinner Money** in the **Dinner** module.
- A new **Teacher** module has been added where, if enabled by the school, parents will be able to message teachers.
- Parents can now filter transactions by payment method.
- Parents will be able to save addresses to payment cards. The address will be saved to the local device and not the MIS.
- Parents will delete payment cards in the new **Settings** screen; they will no longer be able to delete payment cards from the Basket.
- **Basket** in the banner on the old UI has moved to the individual modules where online payments can be made e.g., **Store, Clubs, Trips, Wraparound Care** and **Dinner**.
- **Accounts** and **Profile** in the banner on the old UI have moved to the new **Settings** screen.

Coming soon

The following functionality is not available for this release of the new UI but will be coming soon in a future release:

- The ability to **preview pdf files** in the **Important Documents** and **Reports** modules.
 - Please download the files and view them until the feature is released.
- The ability to amend **Quick Checkout** amounts for **Wraparound Care**.
 - Quick Checkout for Wraparound Care will work without the option to amend amounts until the feature is released.

2 HOW TO NAVIGATE THE MCAS PARENT APP NEW UI

5 HOW TO SWITCH TO ANOTHER STUDENT ACCOUNT

5 HOW TO CHANGE PROFILE

6 HOW TO UPDATE THE DATA COLLECTION FORM

7 HOW TO ENROL IN A PAID CLUB / TRIP/ WRAPAROUND CARE

8 HOW TO ENROL IN A FREE CLUB

9 HOW TO VIEW TRANSACTION HISTORY

10 HOW TO VIEW AND ADD DINNER MONEY

11 HOW TO PURCHASE FROM THE SCHOOL STORE

12 HOW TO ADD A NEW CARD FOR ONLINE PAYMENTS

13 HOW TO ADD A NEW ADDRESS TO A PAYMENT CARD

14 HOW TO DELETE A PAYMENT CARD

How to navigate the MCAS Parent App new UI

My child dashboard

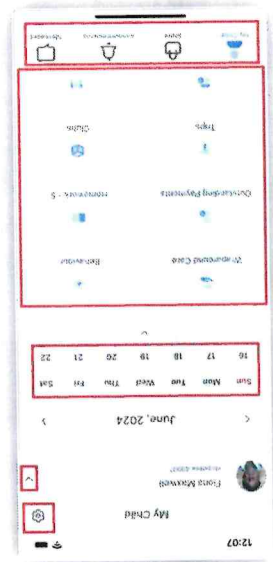
When a parent loads the new MCAS Parent App on a mobile device they will first see the new **My Child** central dashboard for their child. The dashboard contains the following features:

- **Settings** button – Account Settings, Privacy and Security, Financial Payment Methods, Financial Order History, and School Contact Information.
- **Student account** dropdown – switch to another student account.
- **Weekly calendar** with **Attendance** information by day.
- Access to the modules (e.g., Behaviour, Homework).

Banner

The banner along the bottom contains the following further options:

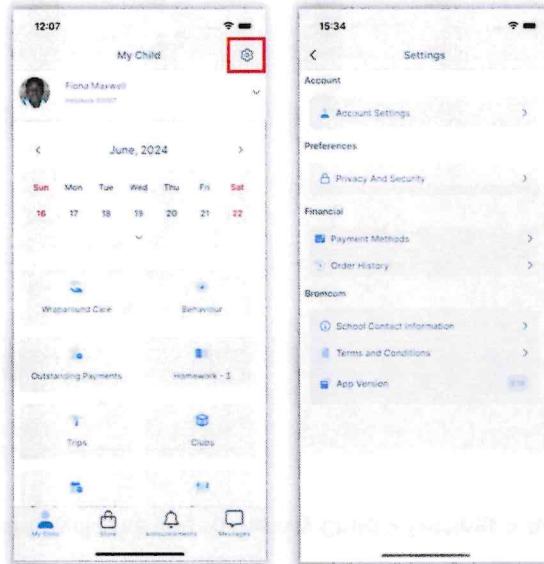
- **Store** – Displays school products that can be purchased online.
- **Announcements** – Displays announcements from the school.
- **Messages** – Displays messages from the school.



My Child > Settings

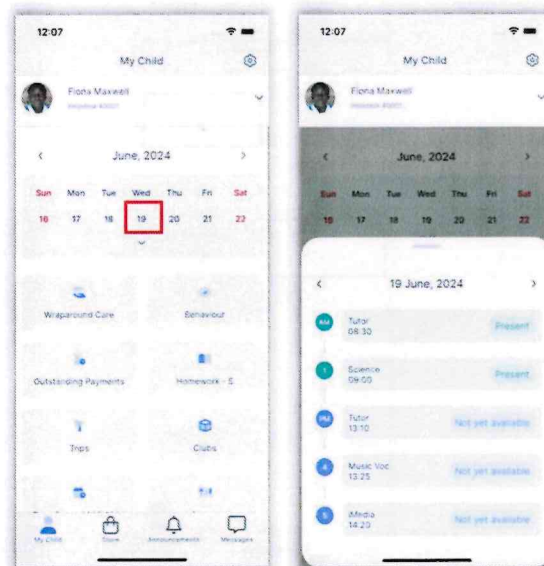
Clicking on the **Settings** cog, users will be able to access the following screen:

- **Account Settings** – change profile and log in to another account.
- **Privacy and Security** – change Pin and Password.
- **Financial Payment Methods.**
- **Financial Order History** - order transactions.



My Child > Calendar

Clicking on a date in the calendar, users can see the student’s **Attendance** information by day. Clicking on the arrows will display the previous or next day.



Scroll down in the **My Child** dashboard to see the different modules available to the parents.

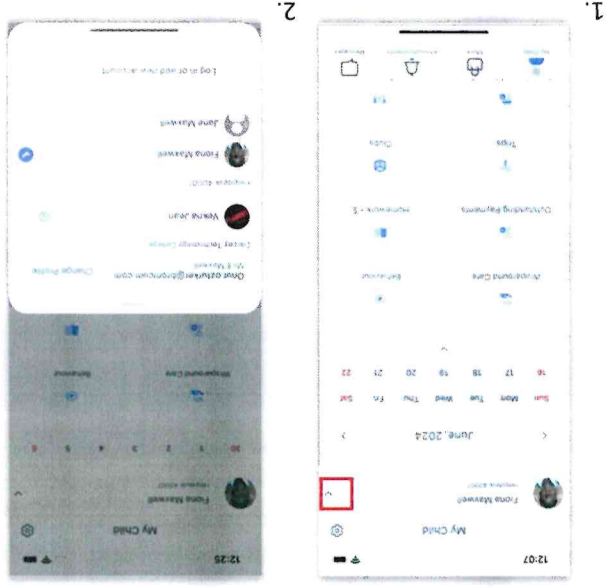
- **New:** Parents will go to the **Dinner** module to **Add Dinner Money**.
- **New:** The **Teachers** module enables parents to message their child's teachers.



How to switch to another student account

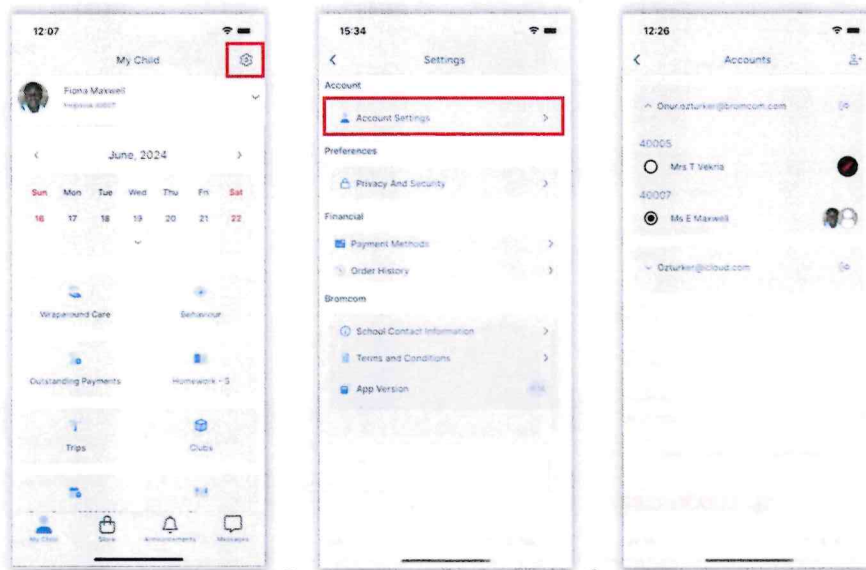
1. On the **My Child** dashboard, click on the dropdown arrow next to the student's name.
2. Select the student account you would like to switch to.

Note: If you select **Change Profile** - this will take you to the **My Child > Settings > Account Settings** screen where you can change Profiles.



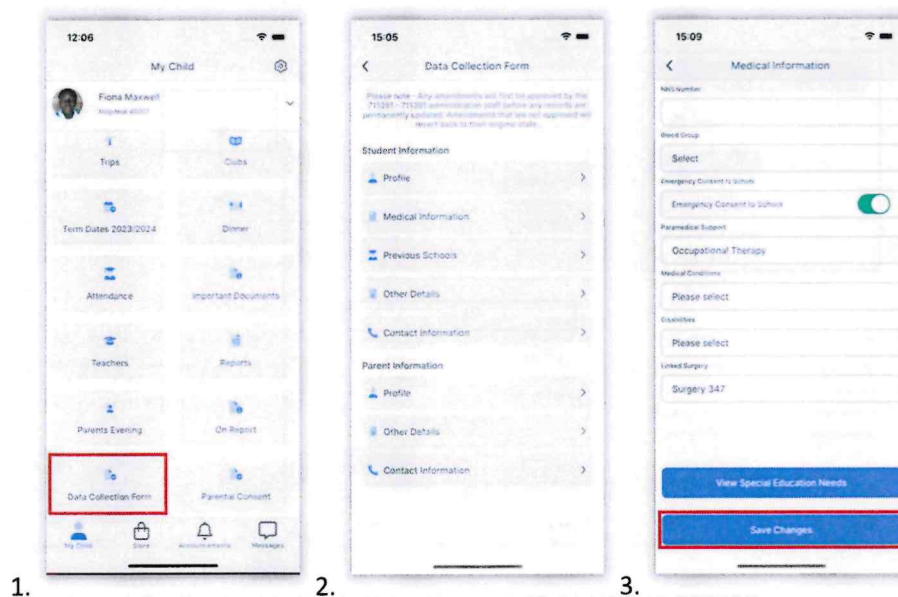
How to change Profile

1. On the **My Child** dashboard, go to **Settings**.
2. Go to **Account Settings**.
3. Select the user **Profile**, under the correct email address, that you would like to use.



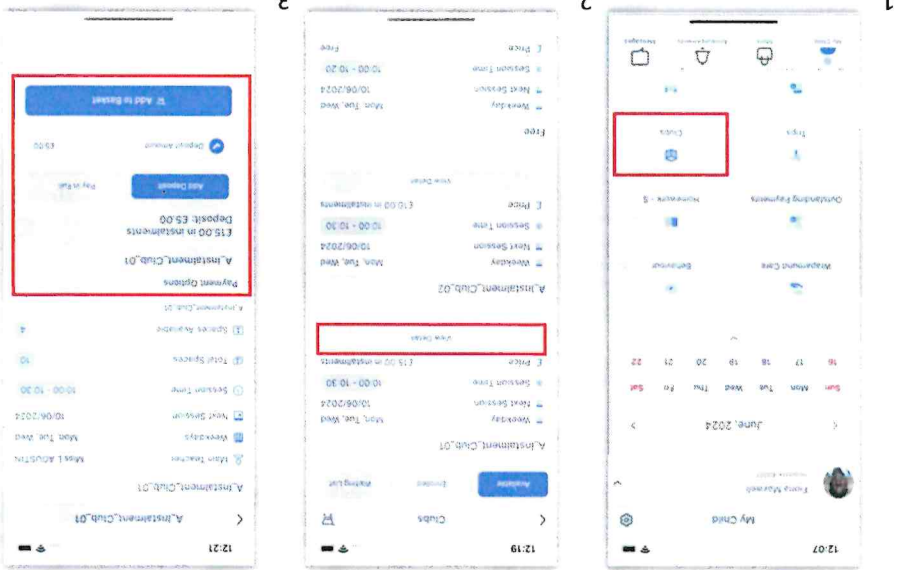
How to update the Data Collection Form

1. On the **My Child** dashboard, go to the **Data Collection Form** module.
2. Make amendments to the relevant sections.
3. After all changes have been made, make sure to click **Save Changes**.

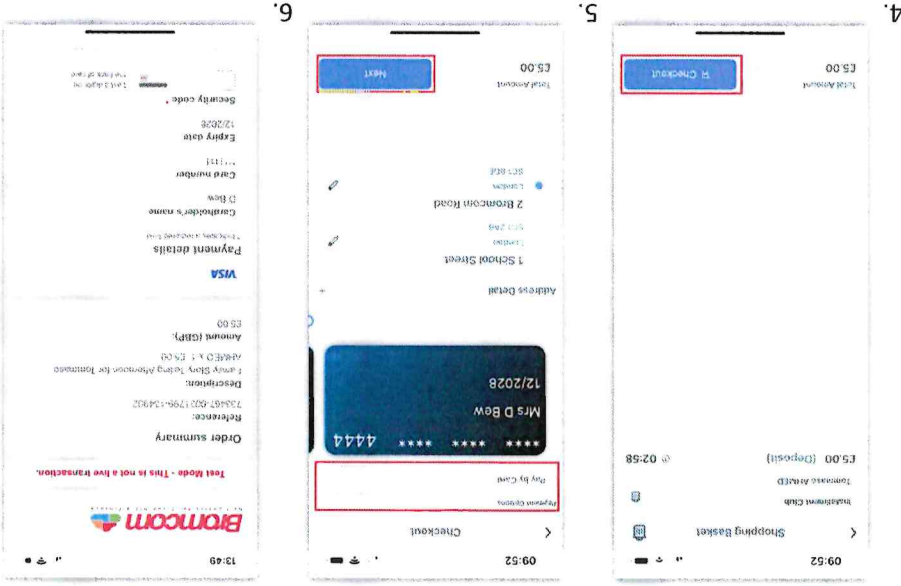


How to enrol in a paid Club / Trip / Wraparound Care

1. On the My Child dashboard, go to the Club/Trip/Wraparound Care module.
2. Click the View Detail button for the Club/Trip/Wraparound Care you wish to pay for.
3. Select the Payment Option, if there any available, followed by Add to Basket.

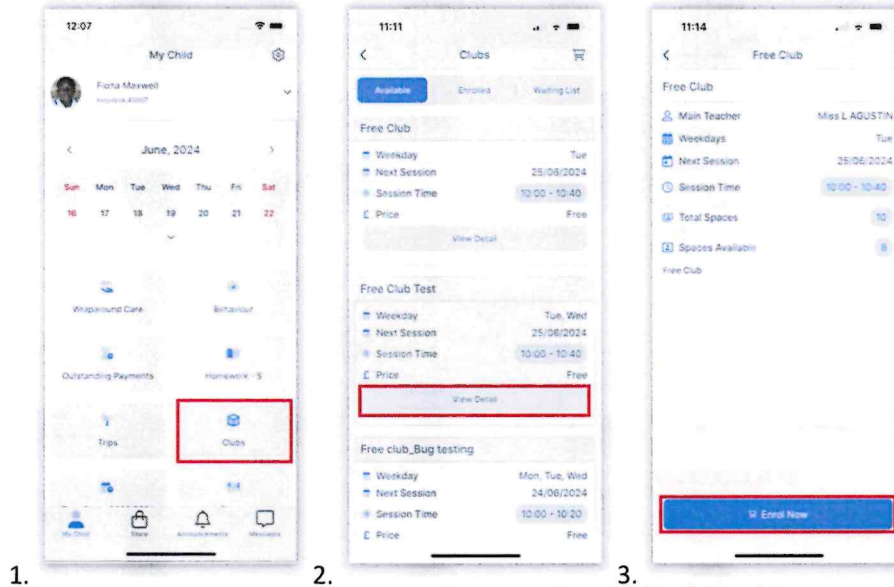


4. Once it has been added to the Basket, you will be taken automatically to the Shopping Basket screen where you can click Checkout.
5. Select a Payment Option from the dropdown and click Next.
6. This will take you to the Bromcom Order Summary screen to complete payment.



How to enrol in a free Club

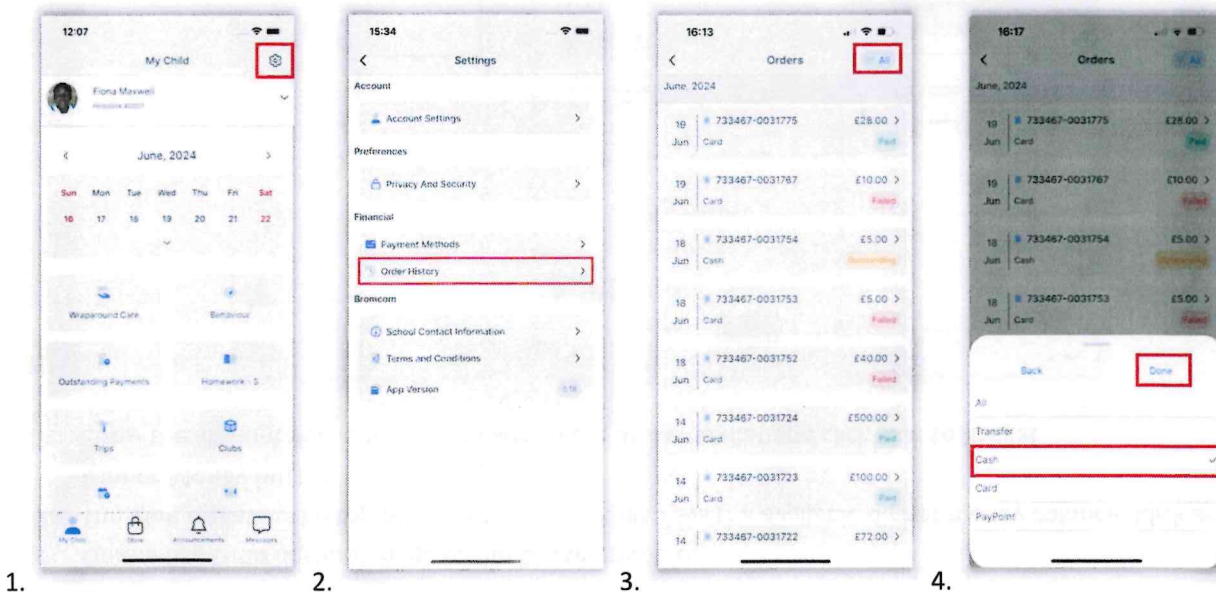
1. On the **My Child** dashboard, go to the **Clubs** module.
2. Click the **View Detail** button for the free Club you wish to enrol in.
3. If there are spaces available, you will be able to click **Enrol Now**.



How to view transaction history

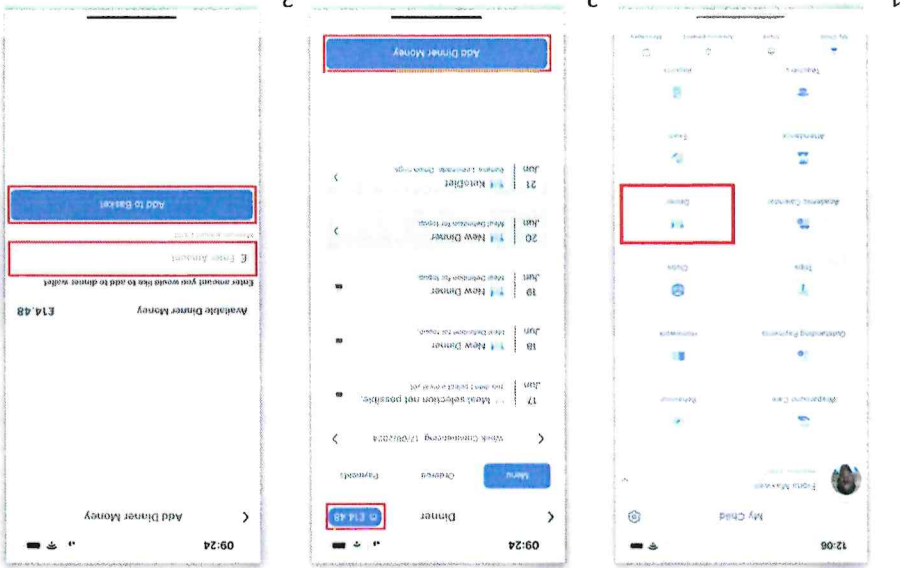
1. On the **My Child** dashboard screen, go to **Settings**.
2. Go to **Financial > Order History**.
3. Click the **Filter** icon to filter to view one payment method at a time.
4. Select the payment method you would like to filter and click **Done**.

Note: Go to My Child > Settings > Payment Methods > My Cards to see the last five transactions. Clicking on See All will take you to the Order History screen mentioned above.

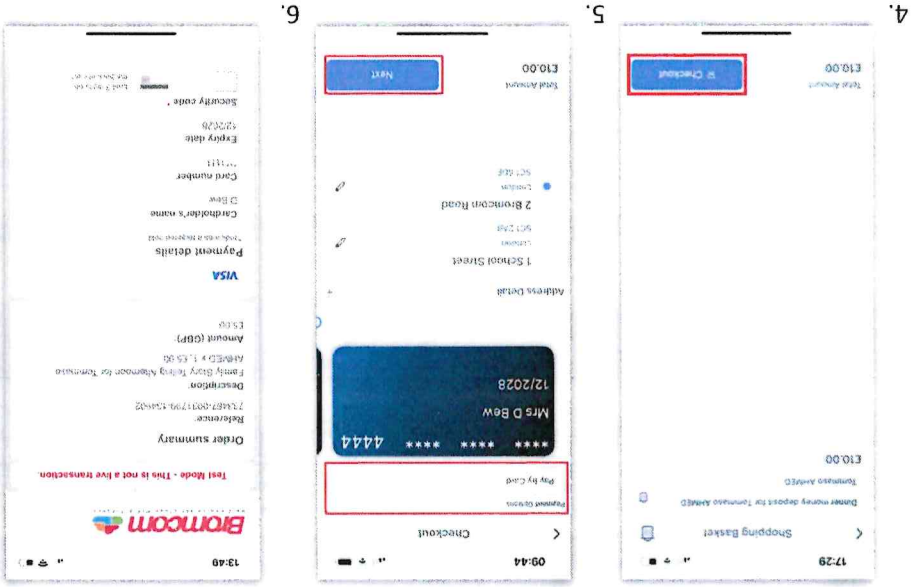


How to view and add Dinner money

1. On the **My Child** dashboard, go to the **Dinner** module.
2. The blue wallet at the top of the **Dinner** screen displays the available dinner money balance. Click on the **Add Dinner Money** button.
3. Enter the amount you would like to add to the dinner wallet and click **Add to Basket**.



4. Once you have added it to the **Basket**, you will be taken automatically to the **Shopping Basket** screen where you can click **Checkout**.
5. Select a **Payment Option** from the dropdown and click **Next**.
6. This will take you to the **Bromcom Order Summary** screen to complete payment.

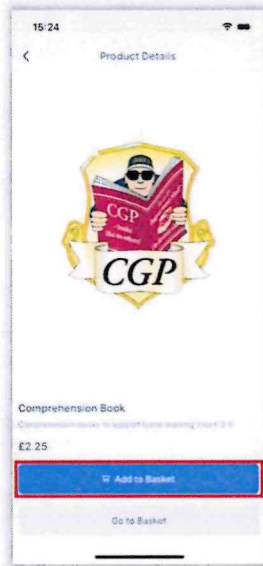


How to purchase from the school Store

1. Go to **Store** in the banner. Click **Add to Basket** against the item you would like to purchase.
2. Complete any payment options and select any sizing if relevant and click **Add to Basket**.
3. Once you have finished adding items from the Store to the Basket, click on the **Basket icon**.



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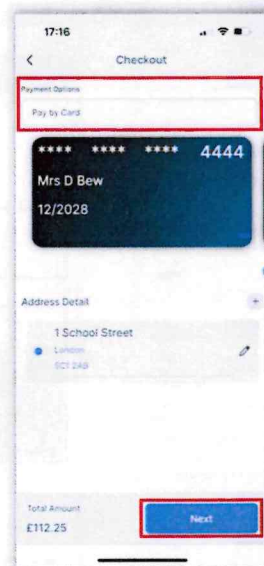


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4. On the **Shopping Basket** screen, click **Checkout**.
5. Select a **Payment Option** from the dropdown and click **Next**.
6. This will take you to the Bromcom **Order Summary** screen to complete payment.



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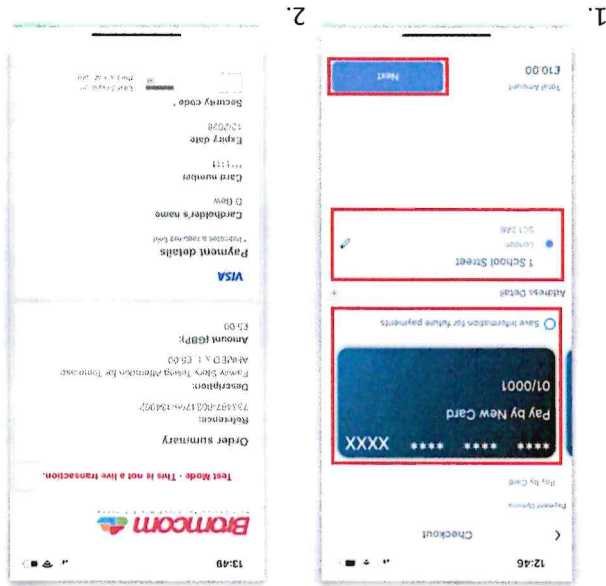
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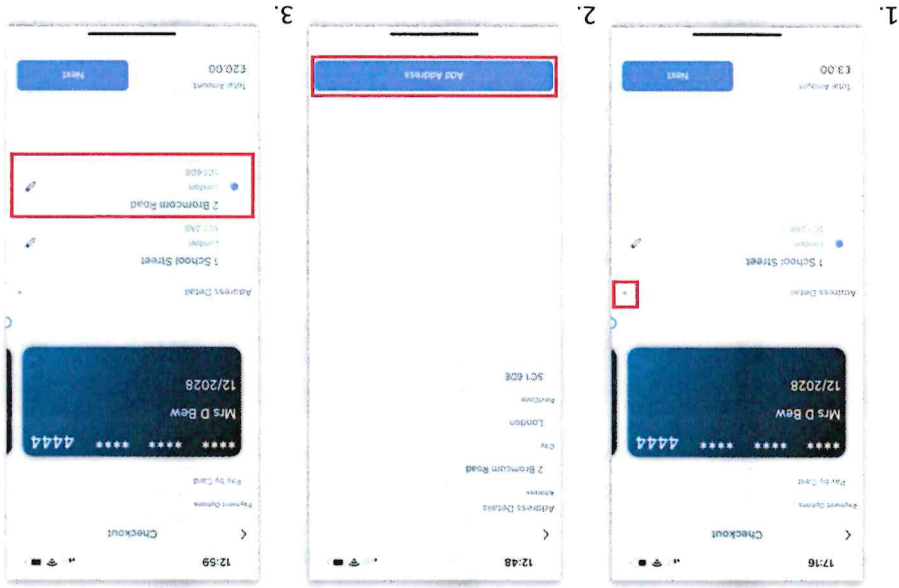
How to add a new card for online payments

1. When making an online purchase on the Checkout screen, choose **Pay by New Card** (you may need to swipe past saved cards to see this option). Tick **Save information for future payments** to save this card. Select from the list of saved addresses. Click **Next**.
2. This will take you to the Bromcom **Order Summary** screen to complete payment.



How to add a new address to a payment card

1. When making an online purchase on the Checkout screen, simply click +.
2. Enter the new **Address Details** and click **Add Address**.
3. The new address will automatically be selected for the selected card.

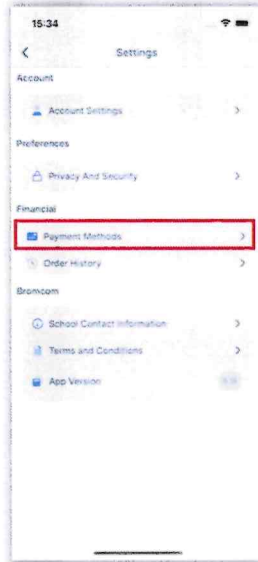


How to delete a payment card

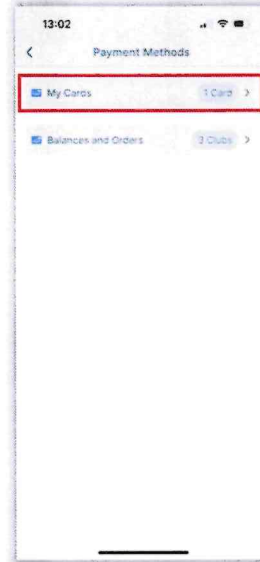
1. On the **My Child** dashboard screen, go to **Settings**.
2. Go to **Financial > Payment Methods**.
3. Go to **My Cards**.
4. Click on the **three dots** next to the card you would like to delete and click **Delete Card**. The deleted card will be removed from the card Payment Options.



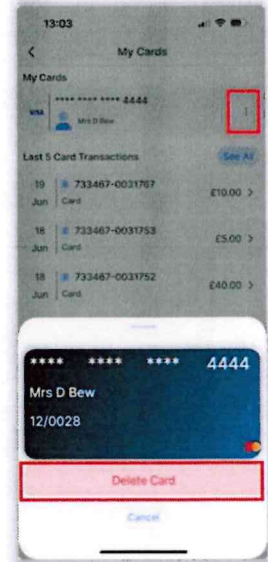
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